

Your Guide to the Accidents Happen Referral Scheme

Accidents Happen is committed to working with quality repairers across the UK, delivering a non-fault accident solution that offers a superior customer experience whilst enhancing your business.

The services we can offer your customers include:

'Like for like' replacement vehicle

If your customer has a need for a vehicle, and theirs is under 6 years old, we will deliver a 'like for like' replacement whilst their vehicle is being repaired. In the case of a total loss, the replacement vehicle will be provided until up to 7 days after the receipt of a settlement cheque.

Credit repair

Accidents Happen will fund the cost of the repairs and recover these costs from the insurance company of the at-fault driver (or third-party insurance company).

Legal representation following personal injury

Accidents Happen will deal with any personal injury claims as a result of your customer's accident, including any claims affecting passengers. These claims will be handled by our panel of personal injury solicitors.

How your customers will benefit:

- They will **NOT** have to pay their excess
- Their No Claims Discount will **NOT** be affected
- They **WILL** be entitled to a 'like for like' replacement vehicle
- They **WILL** receive excellent customer service throughout the progression of their claim.